

Indiana Department of Correction, Division of Youth Services 2020 Juvenile Detention Inspection - Compliance Report



Elkhart County Juvenile Detention Center
26861 CR 26 Bldg. C
Elkhart, IN 46517

Auditors

Rachel McCaffrey, Director of Juvenile Detention Inspections, Indiana Department of Correction
Terrie Decker, DYS Executive Director of Youth Services, Indiana Department of Correction
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Indiana Department of Correction
Division of Youth Services
302 W. Washington St. Rm. E334, Indianapolis, IN 46204

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2020 Juvenile Detention Inspection - Compliance Report**

Facility: Elkhart County Juvenile Detention Center
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Elkhart, IN 46517

Inspection Date: July 7, 2020

Auditors: Rachel McCaffrey
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INTRODUCTION

The 2020 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services would normally consist of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. Due to the covid-19 global pandemic, we conducted one on-site facility inspection, along with staff and youth interviews, an audit of the state detention standards, and conducted testing on the candlelight levels and ventilation in accordance to the standards requirement.

While the proposed Indiana Juvenile Detention Facility Standards are in the process of being promulgated, Detention Facilities had the option to be audited on three hundred one (301) current detention standards or the corresponding two hundred and thirty-seven (237) proposed juvenile detention facility standards.

Elkhart County Juvenile Detention Center chose to be audited on the two hundred and thirty-seven (237) proposed juvenile detention facility standards in 2020, for their 24th annual detention inspection. Of the two hundred and thirty-seven (237) standards audited, sixteen (16) standards require mandatory compliance and the remaining two hundred and twenty-one (221) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance." Again, Centers that chose to be audited on the proposed detention standards were only required to meet the expectation of the current detention standards. Elkhart County Juvenile Detention Center chose to also provide documentation on the extra standards with exclusively new requirements. The breakdown of each audit listed below is only reflective of the current standards.

FACILITY INFORMATION

Facility county:	Elkhart
Governing authority:	Elkhart Circuit Court
Name of facility administrator:	Susan Mora
Detention Director:	Susan Mora
Detention facility's mission:	Ensure public safety by providing a safe, secure environment for lawfully detained juveniles. Provide for the juveniles' basic needs, including: shelter, food, clothing, personal hygiene and medical care while in detention. Protect juveniles' rights while detained in the Juvenile Detention Center. Provide continual improvement in programming and services in: education, visitation, counseling, supervision, medical, food, recreation, library materials, addictions and religious services.
Rated capacity:	30
Population on date of first audit:	9
Average daily population for the last 12 months:	8
Average length of stay for the last 12 months:	20.6 days
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Facility is brand new
Major upgrades since last audit (i.e. plumbing, electrical, security system):	Facility is brand new
De-escalation techniques training:	Review, Staff Meetings, Conflict Resolution, Crisis Management, De-escalation is always the first step in all conflict
Physical force techniques training:	Safe Crisis Management
Chemical agents permitted:	No
Name of food service provider:	Summit Group
Name of food service supervisor	Laquanna Brown
Name of health care authority individual or agency and license/certification:	Dr. J. Foster, DO, Wellpath RNs provided by Wellpath
Name of mental health care authority individual or agency and license/certification:	Oaklawn, MSW
Education Services:	Provides a constructive, proactive education system to meet the diverse needs of each resident. Students are able to earn high school credits. A variety of programs are offered: TASC preparation health and hygiene, therapeutic group learning options, career

	exploration and yoga.
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Elkhart County 2020 Audit

Standards:	<u>All Mandatory Standards, Security Standards, and Training Plan (8-3-52)</u>
On-site Visit Conducted: July 7, 2020	<ul style="list-style-type: none"> • <u>Fifty-One Total Standards Audited</u> • <u>16 Mandatory and 35 Recommended</u> • <u>1 Administration Standard, 7 Safety Standards, 23 Security Standards, 3 Food Service and Hygiene Standards, 15 Medical Standards, and 2 Mental Health Standards</u> • Number of Standards Not Applicable: 0 • Number of Mandatory Standards in Compliance: 16 • Number of Recommended Standards in Compliance: 35
Auditors:	Rachel McCaffrey, Terrie Decker, and Kristin Herrmann (Inspection) Terrie Decker (Files)
Facility Tour:	The facility tour was conducted by Kaestner Rickard. This inspection focused on mandatory standards. Areas such as medical, janitorial closet, kitchen, visitation rooms, search areas, private interview rooms, youth rooms, youth living areas, personal and property areas, mechanical and safety areas were inspected. It was ensured that staff had access to the Emergency Manual.
Youth Interviews:	Two youth were interviewed. Two males, because no females were present.
Youth Responses:	Neither youth complained of ever feeling unsafe or uncomfortable in the facility environment. One did complain of seeing gnats once, while the other felt like it was hot in the facility. Neither had any complaints about medical. They both commented that they are not ever put in control of other youth, but they are in charge of themselves in the sense that they're accountable for their own actions.
Staff Interviews:	Two line staff were interviewed and one with control room experience.
Staff Responses:	Both staff went through the process of an emergency evacuation. They said that there is a chart that provides instructions and headcount. They will get the youth out immediately and complete a headcount. Door are released by control, but they do have back-up keys. They went on to explain the permanent log on the housing units including anything from movement to shift change. Both staff said they can use mechanical restraints and no approval is needed because of the training they

	receive. They both said they are rarely used. Both confirmed their training with medical, mental health, and four-minute response.
Non-Compliant Standards:	None
Recommended Action:	None

Standards:	Safety, Justice & Order, Education Standards
Desk Audit Conducted	<ul style="list-style-type: none"> • <u>70 Total Recommended Standards Audited</u> • <u>27 Safety Standards, 37 Justice & Order Standards, and 6 Education Standards</u> • Number of Standards Not Applicable: 0 • Number of Recommended Standards in Compliance: 70
Auditors:	Rachel McCaffrey
Youth Interviews:	Two youth were interviewed. Two males, because no females were present.
Youth Responses:	Both youth confirmed that they received a facility handbook and were able to keep it. They said that they agreed with the rules and felt that the punishments were fair. One did comment on the teachers saying that they were not consistent. They had both had some form of contact with a probation officer, court official, or attorney and said that this visitation was made private. Neither youth really cared for the education program and felt that the day lasted too long.
Non-compliant Standards:	None
Recommended Action:	None

Standards:	<u>Food Service & Hygiene, Medical, Mental Health, Program Standards</u>
Desk Audit Conducted	<ul style="list-style-type: none"> • <u>Fifty-Three Total Standards Audited</u> • <u>16 Food Service & Hygiene Standards, 13 Medical Standards, 4 Mental Health Standards, and 20 Programs & Services Standards</u> • Number of Standards Not Applicable: 0 • Number of Recommended Standards in Compliance: 53

Auditors:	Rachel McCaffrey
Youth Interviews:	Two youth were interviewed. Two males, because no females were present.
Youth Responses:	Both youth felt comfortable with the medical and mental health assistance given at the facility. They felt it was presented in a way they could understand and it was kept confidential. Both of them felt that the food was alright or sometimes good. They said they receive three regularly scheduled meals a day with two of them being hot. They both confirmed that they received all the necessary items needed during their intake process. Both youth said that they received clean bedding once a week and clean clothing once a day after showers.
Non-compliant Standards:	None
Recommended Action:	None

Standards:	<u>Administration Standards</u>
Desk Audit Conducted	<ul style="list-style-type: none"> • <u>Sixty-One Total Standards Audited</u> • <u>61 Administration Standards</u> • Number of Standards Not Applicable: 0 • Number of Recommended Standards in Compliance: 61
Auditors:	Rachel McCaffrey
Non-compliant Standards:	None
Recommended Action:	None

Was the facility required to implement a corrective action plan as a result of the audit? **NO**/YES

CONCLUSION

Elkhart County Juvenile Detention Center chose to be audited on the proposed standards, which corresponds with the current (301) detention standards and received a score of 100% compliance with the mandatory standards and 100% of the recommended standards.

The facility received a separate scoresheet indicating their level of compliance with the new proposed detention standards.

Therefore, Elkhart County Juvenile Detention Center is in compliance with the 2020 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division

of Youth Services. A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (812) 929-3980 should you have any questions concerning this report.

Respectfully submitted,

Rachel McCaffrey

Director of Juvenile Detention Inspections

Indiana Department of Correction/Division of Youth Services

cc: Terrie Decker, DYS, Executive Director of Youth Services
Honorable Michael Christofeno, Circuit Court
Susan Mora, Director
pursuant to 210 IAC 8-1-5(f)
File